# **Terms and Conditions:**

# Terms and Conditions of the "I CAN FLY WITH PROPNEX" Lucky Draw Campaign

These Terms and Conditions ("T&Cs") apply to the "I CAN FLY WITH PROPNEX" Lucky Draw campaign ("Campaign"), organised by PropNex Realty Pte Ltd ("PropNex"). This Campaign is also part of PropNex Friends Community initiative / offering.

The Campaign commences from 11 January 2024 at 10.00 am Singapore Time and ends on 11 December 2024 at 11.59 pm Singapore Time ("Campaign Period").

By registering for this Campaign, each registrant ("Entrant") fully and unconditionally agrees to and accepts these T&Cs, and consents to be automatically enrolled as a PropNex Friend. In the event of any dispute regarding these T&Cs, conduct, results, prizes (including type, value and number of prizes), and all other matters relating to the Campaign, the decision of PropNex shall be final.

PropNex reserves the right to vary or amend the T&Cs, prizes, definitions, or other information at any point before, during or after the Campaign Period, and any variation or amendment will be effective and binding without PropNex having to provide any prior notice to the Entrant.

## 1. Eligibility:

- The draw is open to all Singaporeans and Permanent Residents aged 18 years and above. Individuals who are under 18 years old can register for the Campaign, but will only be eligible to win a prize (or prizes) if they are 18 years old at the date of the lucky draw.
- All Real Estate Salespersons registered with the Council for Estate Agencies are not eligible to participate.
- PropNex reserves the sole and absolute right and discretion to determine the eligibility of any person in relation to the Campaign

and may at any time during the Campaign (this can be before, during or after the Draw), disqualify any Entrant from the Campaign without providing any reason if it determines that such person does not meet the eligibility criteria above.

# 2. Lucky Draw Mechanism:

- There are a total of 100 round-trip air tickets to be won during the Campaign.
- All Entrants who registered between 11 January 2024, 10:00am to 29
   February 2024, 11:59pm will get 2 x chances for the lucky draws during
   the early-bird registration campaign immediately upon registration.
   Entrants who register thereafter will be entitled to 1 x chance upon registration.

Note: All Entrants will be able to accumulate more chances. Please refer to Clause 3 for more information.

- Monthly draws for each destination will be conducted either inperson, Facebook Live, and/or any manner or method decided by PropNex.
- 5 Entrants will be drawn for each month and each will stand to win a pair of round-trip economy class tickets ("travel vouchers") to the corresponding

Paris

i. March Osaka ii. Osaka April iii. May Seoul iv. June Seoul V. July Tokyo vi. August Tokyo vii. September -Melbourne viii. October Melbourne ix. November -Paris

December -

X.

- Each Entrant stands to win tickets to more than one destination, but not the same destination. For example, if an Entrant wins a pair of round-trip air tickets in March to Osaka, he will not be eligible for the April draw for the same destination. The Entrant will be eligible for the draw in April up to December. If the same Entrant wins a pair of round-trip air tickets in July for Tokyo, he will not be eligible for the August draw for the same destination. An Entrant could therefore, possibly win up to all of the 5 destinations.
- The tickets (which will be in the form of travel vouchers) are not transferable.
- Winners are required to collect the prize letter within 14 days after being notified, book the ticket within 90 days of notification of their winning, travel within 6 months upon booking.
- PropNex reserves the right to verify the eligibility of Entrants by requiring information such as email, phone number and NRIC before the Prize is issued.
- Any Prize which is not claimed or the Winner otherwise does not accept the Prize won by the end of the stipulated period, the Prize shall be forfeited.
- PropNex reserves the right to vary the terms and conditions or postpone the draw without prior notice at its sole and absolute discretion.

### 3. Registering as an Entrant:

In order to participate in the Campaign, Entrants must visit the Campaign Website at <a href="https://propnexfriends.com/registration">https://propnexfriends.com/registration</a> to register.

Additional chances can be earned by attending selected events as announced through official PropNex communication channels (including emails and SMS), and also invites from PropNexians.

#### 4. Prize:

- Each winner will receive ONE (1) pair of Economy Class round-trip tickets from Singapore to the specified destination ("Prize"). All taxes and surcharges are excluded, and are to be borne by the Entrant.
- The Entrant will be responsible for any taxes applicable to the tickets and any applicable surcharges, fees, rebooking fees, or no-show fees.

#### 5. Announcement:

The winners ("Winners") will be announced on the Campaign Website within seven (7) days of each monthly draw. Notification will also be given to the individual Winners within 30 days from the date of announcement via the email provided during registration or any other methods.

If for any reason the email to a Winner bounces back or is otherwise undeliverable, or is not replied to within the period of time stated in the email, PropNex may withdraw the Prize, and the Winner will no longer be entitled to the Prize.

PropNex will not be liable or responsible to the Winner in any manner whatsoever in such an event, or in the event a Winner is unable to receive their winning notifications or redemption details or fails to redeem their prize for any reason, including (without limitation) as a result of any incomplete or incorrect information provided during registration.

In addition, Entrants who breach any of the T&Cs herein will also be ineligible to any Prizes, and PropNex will be entitled to deal with the Prize in any manner it deems fit.

#### 6. Prize Redemption:

- ONE (1) pair of Economy Class round-trip tickets from Singapore to the specified destination.
- Once the redemption period begins, Winners will receive a unique ticket redemption code via email ("Redemption Code Email"), along with applicable terms and conditions.

- Each Winner is required to redeem the prize in accordance with processes stated in the Redemption Code Email and according to the instructions provided by PropNex.
- Each ticket redemption code is not refundable or redeemable for cash or any other item.
- Winner is entitled to a one-time transfer of his/her winning redemption code to another party. The transfer shall be carried out between the winner, the receiving party and PropNex's appointed travel agency partner.
- Each ticket redemption code is only available to book ONE (1) pair round-trip ticket from Singapore to the specified destination. Each itinerary will originate and end in Singapore.
- The ticket redemption code only applies to tickets booked through PropNex's appointed travel agency partner.
- Each Winner must book their tickets within 90 days of receiving their prize.
- Tickets once booked are non-refundable, non-reroutable, and nontransferable.
- Rebooking of the travel date may be subject to rebooking fees imposed by PropNex's appointed travel agency partner.
- The Winner is responsible for all taxes and surcharges applicable to the tickets.
- Winners who fail to show up for their flight will be treated as forfeiting the Prize, thus further rebooking is not allowed.
- PropNex reserves the right of final decision should a dispute arise in relation to the redemption of a prize.
- PropNex will only provide the Prize, and will not bear any other costs in relation to the redemption or use of the Prize.

## 7. Liability:

- During or in connection with this Campaign, if any entry data or winning notifications are lost, inaccurate, corrupted, unidentifiable, or damaged, PropNex shall not have any liability in respect of any Entrant's disqualification or failure to win or redeem a prize.
- Neither PropNex nor its directors, employees, agents, or suppliers will have any responsibility for any damage, loss, injury, or disappointment suffered by any Entrant or any other persons entering the Campaign or as a result of accepting any prize. PropNex is not responsible for any medical conditions, costs, or expenses incurred or suffered by any Entrant or any other persons as a result of any event of force majeure; any problems or technical malfunctions; any error in computing chance; any software or email failure; or any combination thereof.
- By entering the Campaign, Entrants agree that no claim shall be made against PropNex, its directors, officers, employees, or agents relating to any and all losses or injuries (including special, indirect, and consequential losses), damages, rights, claims, and actions of any kind resulting from acceptance or use of any prize, including, without limitation, personal injuries, death, and property damage.

# 8. Ownership of content related to Entrants:

- All media content created in relation to the Entrants and this Campaign will be the property of PropNex. Content created related to/by the Entrants can be used by PropNex on social media or otherwise at the discretion of PropNex for purposes deem fit by PropNex.
- The Entrant hereby agrees to allow PropNex to use their photo and relevant footage for printed collateral, online, and across other marketing and communications, at PropNex's sole discretion and at no cost, and without limit in time, for the benefit of PropNex. By participating in the Campaign, and upon any submission of any

information or materials including (but not limited to) data, text, photographs, likeness, messages, or user details, or any other material, the Entrant grants to PropNex a non-exclusive, free of charge, perpetual, worldwide, irrevocable, and fully sub-licensable right to use, reproduce, copy, modify, adapt, communicate to the public, make available, publish, translate, create derivative works of, distribute, and display the same, and with waiver of all moral rights to the extent permitted by applicable laws.

 PropNex may require the Winners to take part in reasonable public relations activities and promotional events without any remuneration or payment.

#### 9. Use of Personal Data:

- For the purposes of this Campaign, PropNex will collect various personal data from the Entrants. PropNex will use this information for the purpose of identifying each Entrant and for managing the logistics of the Campaign. Failure to provide personal data as requested will result in PropNex being unable to process or accept an entry or award the relevant Prize.
- PropNex may also use personal data to analyze the Entrants'
  preferences and market trends and derive insights, which PropNex
  may use to tailor the types of products and offers that we present, in
  accordance with the Personal Data Protection Act 2012 and our
  Privacy Policy.
- In addition, PropNex may collect, use, and disclose the personal data
  to provide the Entrant with marketing materials and information
  relating to any promotions, programmes or any services and
  products developed or offered by PropNex and/or its salespersons
  from time to time.
- Each Entrant confirms that the Entrant has read and fully understands the Privacy Policy of PropNex Realty Pte Ltd and

consents to PropNex's collect/use/ disclose (including any transfer) of their personal data for the purposes of the Campaign. For PropNex's Privacy Policy, please refer to: <a href="https://propnexfriends.com/privacy">https://propnexfriends.com/privacy</a>

## 10. Governing Law:

This Campaign and the T&Cs shall be governed by the laws of Singapore, and the Singapore courts shall have exclusive jurisdiction to deal with all matters relating to the Campaign and its T&Cs. The invalidity, illegality, or unenforceability of any sole provision in these T&Cs shall not affect the remaining provisions of these T&Cs, which shall persist in full effect. These T&Cs are written in English and may be translated into other languages. In the event of any inconsistency between the English version and a translated version of this notice, the English version shall prevail.

PropNex reserves the right at any time to amend or delete these T&Cs and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Any variation or amendment will be effective and binding without PropNex having to provide any prior notice to the Entrant.

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